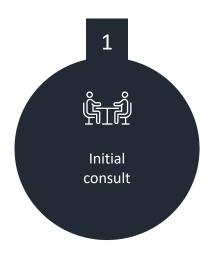




### Our goal setting & financial health check program

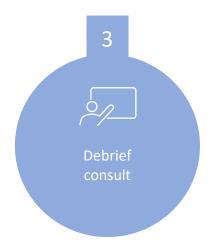
The goal setting & financial health check pro bono program consists of four key stages



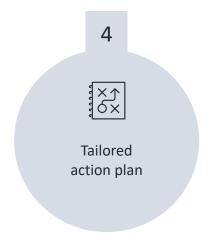
- 60-90 min consult with a Partner of MFP
- Online questionnaire to be completed prior
- Meeting is designed to unpack current financial situation, goals, concerns & opportunities
- MFP to obtain authority to gather information on behalf of clients, as required



- MFP to analyse current situation, including:
  - Realistic goals & objectives
  - Personal banking structures
  - Cashflow & spending habits
  - Home loans & credit cards
  - Investment products
  - Super funds
  - Life insurances
  - Suitable & viable financial strategies



- Re-confirming goals & objectives
- Play back findings in relation to current situation
- Workshopping short-term risks & opportunities
- Discussing trade-offs in relation to key financial decisions



- A tangible document that incorporates:
  - Our analysis of current position
  - · Goals & objectives
  - Short-term focus areas & priorities
  - Opportunities for further advice



### **Our commitment**



# Trusted counsel & confidentiality

- Often goal setting & financial advice conversations uncover more than 'just the numbers' and all our advisers are well equipped to be having real-life conversations
- We take privacy & security very seriously and all information shared throughout the program will be treated confidentially



## Cultural awareness commitment

- All MFP advisers & brokers have participated in the JY Australia Cultural Awareness Training
- We're committed to ensuring that all consultations are held in a culturally safe & supportive environment, and we welcome any additional family members to the consultations as needed



## Consistent feedback & engagement

 We work closely with JY Australia to ensure that our program is fit-for-purpose, and welcome all types of feedback to keep refining & improving our relationship & offering over time



### The engagement process

How to get started and what to expect

#### **Getting started**



Notify JY Australia of your interest in the program

JY Australia to provide introduction to MFP via email



MFP will make contact within 24 hours to introduce ourselves & organise a time for the initial consult

all introductions to be sent directly to ian@mercuryfp.com.au & kane@mercuryfp.com.au

#### **Program participation**



Estimated to take approx. 2-3 weeks end-to-end

#### Post program



## I'm happy to self navigate

Participants in the program leverage the insights & information from the program and move forward using their own initiative.

MFP happy to support in the future as needed



## I need help to make changes now

The action plan has identified some quick wins and the participant is keen to engage MFP's services for advice & implementation support

Approx \$1,100 - \$2,200 pending complexity



## I'm keen for more holistic advice

Participants are interested in engaging MFP for holistic advice, and are keen to go through a more robust financial planning process

Approx \$3,300 - \$5,500 pending complexity